



Warranty Terms & Conditions

Terms & Conditions (SAVE YOUR RECEIPT. A fee of \$5.00 will be charged for every copy made.)

1. All sales are final after 7-days of purchase or once opened. Return/Exchange to equal or more value will be allowed only for unopened items within 7-days. All returns should be accompanied by a proof of purchase and is subject to a Minimum 10% restocking charge. **Return is not acceptable if returned item is damaged through misuse, is missing parts, incomplete packaging, or is in unsellable condition due to customer tampering-return is not acceptable.** Return or exchange of computer hardware, tablets, and ipods is not possible due to various manufacturers' return restrictions. Consequently, Micropac reserves the right to decline specific return requests based on those restrictions. All sales shall be considered firm sales. No cash refund or credit card chargebacks, only store credit will be issued.
2. Layaway terms are good for up to 90-days only. 1/3 down payment required. No cancellations allowed upon starting a layaway.
3. Charge Accounts: Net 30-Days. Subject to approval and must accompany an official purchase order. Any unpaid accounts will be charged 2% interest per month on the balance due.
4. In the event of non-payment on the due date. The seller has the option to repossess the goods. If the delinquent account is placed in the hands of collection agencies or attorneys for collection or suit, buyer agrees to pay in addition of the amount of the account and interest, a collector's or attorney's fee equal to 33-1/3% of said delinquent account. for collection



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PROVISIONS OF LIMITED WARRANTY (NON-TRANSFERRABLE)

Micropac, Inc. GUARANTEES the product to be free from manufacturer's defect at time of purchase as follows:

A	Bose Speaker , Headphones	1-YEAR PARTS/LABOR
B	Computer Laptop or Desktop , Large Home Appliance (ie. Refrigerators, Stoves, Washers, Dryers, etc)	1-Year Parts/ 90-Days Labor
C	Musical Instruments (Musical Keyboards), Commercial Use Equipment(TOA/Mackie/Shure products, PA Systems, DIY CCTV Kits), Magic Microphone Karaoke	6-Months Parts/ 90-Days Labor
D	Yamaha Products (Receivers, Soundbars, and Speakers), Sony Products (Receivers, Speakers, Cameras, Camcorders, and Televisions) Digital Still Camera, Computer Tablets and Peripherals (Mouse, Printer, Keyboard, Monitor, etc), Camcorders, Rice Cooker, Vacuum Cleaner,	90-Days Parts/ Labor
E	Microphone Cable, Electrical Tool, Battery-Operated Appliance, Electric Shavers, Cabinet, Watch/Clock, Telephone, Still Camera, Portable Audio, Calculator, Video Game, Gopro Accessories, Health Appliances (Hair Dryer, Blood Pressure Monitor, Electric Shaver, etc.) Small Appliances (ie. Skillets, Pressure Cooker, Iron, Hot Pot,	30-Days Parts/ Labor



etc.) and Accessories/ others

F Bose Systems and Speakers

Factory Warranty

EXCLUSIONS TO THE WARRANTY (Customer Equipment must be returned to Micropac, Inc. with valid receipt to validate warranty service.)

1. Cables, Case/ Cabinet Surface, Glass, Handles, Knobs, Power Cords, Rubber Balls, Batteries, Stylus, Wires, and other such auxiliary items that are improper connection.
2. Malfunction caused by abuse, accidents, attempted repair, failure to follow operational instructions, modifications, negligence, improper connection.
3. Damage resulting from power outages, line voltage fluctuation, or natural causes.
4. Warranty does not provide for on-site repairs, house calls, deliveries, or pick-ups.